



American Arbitration Association
Dispute Resolution Services Worldwide

Christine L. Newhall
Senior Vice President

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Dear Labor Arbitrators:

The American Arbitration Association management regularly reviews our strategic goals, the needs of our customers and the staff and facilities required to be responsive to these customers. In addition, as a not-for-profit organization, we strive to identify organizational efficiencies that enable us to make the best use of our available resources. After careful deliberation, we have decided to move the management of our labor caseloads in the Cincinnati and Cleveland offices to our Southfield, Michigan labor center.

James Noll, Vice President, will be the new contact for neutrals residing and /or working in the Ohio area. Robert Harner, Labor Supervisor, and his staff in Southfield Michigan will administer the cases and he can be contacted directly if you have any questions. New cases filed on or after November 21, 2005 will be handled in the Southfield Michigan office and the case transfer will be complete as of December 16, 2005. You will receive information directly from the case management staff on any pending case in the next few weeks. The Ohio office will work closely with the Southfield staff on the transition of cases.

We do not anticipate any decrease in the level of service you have come to expect as a result of this change. You will continue to be listed on cases that closely match your expertise. We understand the importance that our labor/management clients place on neutrals having local knowledge and understanding of trends in collective bargaining disputes. As AAA neutrals in the Cincinnati and Cleveland regions, we will continue to rely upon your knowledge and understanding so that we can continue to provide exceptional case management services to our customers. We hope that you will contact Jim and/or Rob if you have any questions.

Please contact me or my colleagues at the AAA at our phone numbers or e-mail addresses listed below.

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Thank you very much.

Sincerely,

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